



Healthcare

Healthcare services in the Czech Republic are provided to all residents based on universal health insurance.

Health Insurance

Having valid and paid health insurance is mandatory for everyone in the Czech Republic.

All Czech citizens and EU residents are participants in **public health insurance**, along with:

- foreigners with permanent residence
- asylum status holders
- holders of subsidiary protection
- holders of temporary protection
- foreigners under 18 with valid long-term residence permits
- all other foreigners who are employed

Foreigners with other types of residency who are not employed must have commercial health insurance with a **private insurance company**.

⚠ If you have public health insurance, you must ensure that the premium is paid every month, whether by your employer or by yourself. If you belong to one of the categories of persons for whom the state pays the insurance premium, you must report this to the insurance company.

i Always carry your health insurance card with you!

Medical Care

Everyone should be registered with a **general practitioner**. You can contact them with any health issues, and they will refer you to a specialist (neurologist, urologist, etc.) if necessary. Children must also have a general practitioner.

In addition to a general practitioner, you should also have a **dentist** and, for women, a **gynecologist**.

i If you cannot find a doctor or are refused by doctors, contact your health insurance company, which will provide you with a list of contracted doctors who can treat you. Because there is a shortage of doctors, it is possible that a doctor might refuse you due to capacity issues, in which case you will need to continue searching.

Emergency Service

It's a phone line that brings emergency responders to the patient. It should only be used in cases of sudden serious illness or injury when the patient cannot get to a doctor by themselves, and when quick on-site treatment and possible transport to a medical facility is necessary to prevent further health deterioration or life-threatening conditions.

- 155 – emergency medical service
- 112 – European emergency telephone number

i You can use the 112 emergency number even if you don't speak Czech, as operators speak multiple languages. However, it's important to know that the call will initially be answered by a firefighter, which may cause some delay when transferring the call.

- [ZÁCHRANKA](#) – mobile app for emergency calls

i We recommend installing the Záchranka app on your mobile phone for quick contact with emergency medical services. The app sends an emergency message with your exact location. You can use the app to call for help even if you are unable to speak.

Emergency Rooms

If your situation does not require calling an ambulance, and it's outside of your general practitioner's working hours, you can visit any emergency room.

Thomayer Hospital

📍 Vídeňská 800, 140 59 Prague 4 Pavilion B1 (right of the main gate)

🔗 www.ftn.cz

☎ For adults: +420 261 082 520 +420 603 566 584

☎ For children: +420 261 083 783 +420 603 566 587

🕒 Mon–Fri: 19.00–06.30 Non-stop service on holidays

Motol University Hospital

📍 V Úvalu 84, 150 06 Prague 5 Emergency hall, blue building P

🔗 www.fnmotol.cz [Special Foreigner Department](#)

☎ +420 224 438 590

☎ Special Foreigner Department: +420 224 433 691 +420 224 433 681

🕒 Mon–Fri: 19.00–06.30 Non-stop service on holidays

Bulovka Hospital

📍 Budínova 2, 180 00 Prague 8 Ground floor of building no. 2

🔗 bulovka.cz

☎ +420 283 842 222 +420 266 083 301

🕒 Mon–Fri: 19.00–06.00 Non-stop service on holidays

Královské Vinohrady University Hospital

📍 Šrobárova 50, 100 00 Prague 10 Ground floor of Pavilion S


🔗 www.fnkv.cz

☎ +420 267 163 778

🕒 Mon–Fri: 18.30–23.00 * Sat, Sun: 8.00–20.00 *


✳ Outside of these hours, emergency services are provided by the doctors at the Central admission for the internal clinics.

Military University Hospital

 U Vojenské nemocnice 1200, 169 02 Prague 6 Building CH2

 www.uvn.cz

 +420 973 203 571

 Mon–Fri: 18.00–06.00


Non-stop service on holidays from 07.00 to 07.00 on the following day

Šustova Outpatient Clinic

 Šustova 1930/2, 149 00 Prague 4 – Chodov

 www.eucklinika.cz

 +420 296 506 302

 Mon–Fri 18.00–07.00 Non-stop service on holidays



Spolufinancováno
Evropskou unií



MINISTERSTVO VNITRA
ČESKÉ REPUBLIKY



INTEGRAČNÍ
CENTRUM
PRAHA



Projekt "V Praze jsme doma: Společná cesta k integraci", registrační číslo CZ.12.01.02/00/23_010/0000015, je spolufinancován Evropskou unií, z rozpočtu Ministerstva vnitra České republiky a Magistrátu hl. m. Prahy.